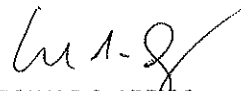


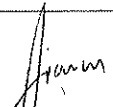
GOCC Performance Evaluation System TWG Session

METROPOLITAN WATERWORKS AND SEWERAGE SYSTEM

GOCC Name	METROPOLITAN WATERWORKS AND SEWERAGE SYSTEM			
Period	2015			
No.	Component	GCG Observation/Findings	TWG Discussion	Agreement for PAN
1	<p>Charter Statement</p> <p>Mission Statement</p> <p><i>For Metro-Manila and its adjacent towns:</i></p> <ul style="list-style-type: none"> - Protect, secure, optimize and expand our water sources, their watersheds and infrastructure - Provide equitable access to clean, potable and affordable water - Aggressively increase the coverage of sewerage disposal system - Ensure prudence and efficiency in the implementation of all our plans, including those we accomplish through our agent concessionaires, and in doing so, deliver affordable water tariffs that will support the long-term water security program for Metro Manila and all covered areas. <p><i>For our Employees:</i></p> <ul style="list-style-type: none"> - Inculcate respect in the meaningful roles and contributions as part of the inter-generational legacies being pursued by the Corporation towards nation-building 			
	<p>Vision Statement</p> <p>MWSS is the prime mover and guardian of water security providing adequate, safe, reliable and affordable water and sewerage services to Metro Manila and its existing and future coverage areas, while ensuring the sustainability of its water resources and the intelligent and right use of water.</p>	Should be "time-bound" or vision year should be specified	By 2020, MWSS a world-class agency admired for its water security legacy in a technically competent structure.	
	<p>Core Values</p> <p>Service Excellence Quality Integrity Results-Orientation Transparency</p>			

Approved by:


RONALD S. ABRIGO
 MWSS CO TWG HEAD


ATTY. ARIANNE C. MALABANAN
 GCG TWG HEAD

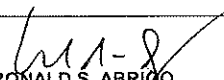
GOCC Performance Evaluation System TWG Session

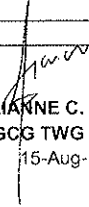
GOCC Name		SUGAR REGULATORY ADMINISTRATION (SRA)					
Period		2015					
No.	Component				GCG Observation/Findings	TWG Discussion	Agreement for PAN
Social Impact	SO 1	To augment the current water supply capacity for MWSS' service area in the light of increasing demand and for redundancy				• For revision	
	SM 1	Issuance of Notice of Award (NOA) to Winning Proponent for NCWSP		8%	100%	• To be included in a Measure under the Internal Processes Perspective	
	SM 2	Compliance of NOA by winning bidder /Signing of Contract		10%	100%	• To be included in a Measure under the Internal Processes Perspective	
	SM 3	Financial Close/ Issuance of NTP to winning proponent for NCWSP		8%	100%	• To be included in a Measure under the Internal Processes Perspective	
	SO 2	To expand MWSS' service area to include Bulacan province				• For revision	
	SM 4	Issuance of NOA to winning proponent for BBWSP		8%	100%	• To be included in a Measure under the Internal Processes Perspective	
	SM 5	Compliance of NOA by winning bidder /Signing of Contract		10%	100%	• To be included in a Measure under the Internal Processes Perspective	
	SM 6	Financial Close/ Issuance of NTP to winning proponent for BBWSP		8%	100%	• To be included in a Measure under the Internal Processes Perspective	
	SO 3	To improve reliability and security of raw water through rehabilitation of the transmission system from Ipo to La Mesa				• For revision	
	SM 7	Identification and informing of Technically Qualified Bidders for AWTIP		8%	100%	• To be included in a Measure under the Internal Processes Perspective	
SM 8	Submission of Financial Proposal by Qualified Bidders		8%	100%	• To be included in a Measure under the Internal Processes Perspective		
SM 9	Contract Signing/ Issuance of NTP		10%	100%	• To be included in a Measure under the Internal Processes Perspective		
SM 10	Detailed Design for AWTIP		5%	100%	• To be included under the Internal Processes Perspective		
Financial	SO 4	To maintain or enhance robust financial status of MWSS				•	
	SM 11	Achievement of an EBITDA Margin of at least P600M for 2015		7%	90%	• Revise to "EBITDA margin" • Option to include as a measure "Net Operating Income efficiency"	
Customer Satisfaction	SO 5	To ensure customer satisfaction in MWSS service delivery				• Stakeholders' Perspective	
	SM 12	Achievement of satisfaction rating of _____ in the customer satisfaction survey conducted		2%	90%	• Revise to "Customer satisfaction rating"	

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Internal Processes / Learning and Growth	SO 6	To have a more efficient streamlined workforce ready to accomplish the objectives of MWSS' Water Security Legacy	8%	100%	<ul style="list-style-type: none"> • <i>Internal Processes Perspective</i> - key processes to improve in/excel at to continue adding value for stakeholders (organizational value chain improvements) • <i>Learning Growth Perspective</i> - covers: Human Capital - availability and competency Organizational Capital - leadership, culture, teamwork information Capital - systems and IT applications 	<ul style="list-style-type: none"> • Option to separate the two perspectives • Additional SM - ISO 9001 Certification
	SM 13	Completion of MWSS Reorganization				

Approved by:


 RONALD S. ABRIGO
 MWSS CO TWG Head
 15-Aug-14


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