

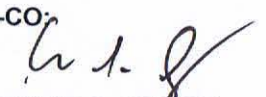
**TECHNICAL PANEL MEETING**  
**METROPOLITAN WATERWORKS AND SEWERAGE SYSTEM – CORPORATE OFFICE (MWSS-CO)**  
**2018**

2017	GOCC PROPOSAL	AGREED 2018	Remarks
<b>Mission Statement</b>  <b>For Metro Manila and its neighboring towns:</b> <ul style="list-style-type: none"> <li>• Protect, secure, optimize and expand water sources, watersheds and infrastructure;</li> <li>• Provide equitable access to clean, potable and affordable water; and</li> <li>• Aggressively increase the coverage of sewerage disposal system.</li> </ul> <b>For MWSS-CO employees:</b> <ul style="list-style-type: none"> <li>• Ensure prudence and efficiency in the implementation of all plans, including those accomplished through agent concessionaires, and in doing so, deliver affordable water tariffs that will support the long-term water security program for Metro Manila and all covered areas; and</li> <li>• Inculcate respect in the meaningful roles and contributions as part of the intergenerational legacies being pursued by the Corporation towards nation-building.</li> </ul>	<b>Mission Statement</b>  <b>For its customers in Metro Manila and expansion area:</b> <ul style="list-style-type: none"> <li>- Optimize and expand our water sources and secure their watersheds and facilities</li> <li>- Provide equitable access to clean, potable and affordable water</li> <li>- Expand the coverage of sewerage and sanitation services</li> <li>- Ensure prudence and efficiency in the implementation of all our plans.</li> </ul>	<b>Mission Statement</b>  <b>For its customers in Metro Manila and expansion area:</b> <ul style="list-style-type: none"> <li>- Optimize and expand our water sources and secure their watersheds and facilities</li> <li>- Provide equitable access to clean, potable and affordable water</li> <li>- Expand the coverage of sewerage and sanitation services</li> <li>- Ensure prudence and efficiency in the implementation of all our plans.</li> </ul>	
<b>Vision Statement</b>  By 2020, MWSS shall have achieved a sustainable water security infrastructure and framework for Metro Manila and its other coverage areas.	<b>Vision Statement</b>  A world-class benchmarked agency for its water security program with technically competent personnel and infrastructure.	<b>Vision Statement</b>  By 2024, a world-class benchmarked agency for its water security program with technically competent personnel and infrastructure.	world-class benchmark - by 2024, after the completion of 3 major infrastructure projects (NCWSP, BBWSP, AWTIP)
<b>Core Values</b> Service Excellence Quality Integrity Results-Orientation Transparency	<b>Core Values</b>  (None)	<b>Core Values</b> Service Excellence Quality Integrity Results-Orientation Transparency	

FOR GCG:

  
**JOHANN CARLOS S. BARCENA**  
 Director IV

FOR MWSS-CO:

  
**RONALD S. ABRIGO**  
 Head, Corporate Planning Department

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 2018

	Wt.	Formula	Rating System	Data Provider	Baseline		Targets		GCG COMMENT/ RECOMMENDATION		
					2015	2016 (Submitted)	2017	2018			
SOCIAL IMPACT	SO1 Ensure sustainability of water supply										
	SM1	Water supply capacity	0%	Total water capacity of all systems (MLD)	(Actual/Target) x (Weight)	EPMD / Office of the Administrator	N/A	N/A	N/A	N/A	2020: Additional water supply capacity
	SM (new)	Reforestation of the Angat, Ipo, La Mesa watershed areas	2%	Number of Trees nurtured and planted	(Actual/Target) x (Weight)	Corporate Planning Dept. / Office of the Administrator	N/A	N/A	N/A	50,000 trees planted	Project: 1 Million Trees planted annually (MWSS Initiative) Request: Project Brief with Participating Agencies' Committed Number of Trees to be planted <b>GCG Recommendation: 1 Million trees planted</b>
	<i>Subtotal</i>		2%								
CUSTOMERS/ STAKEHOLDERS	SO2 Ensure Customer Satisfaction in MWSS Service Delivery										
	SM2	Stakeholders' Satisfaction Rating	2%	Average / Overall satisfaction rating	All or Nothing	Corporate Planning Dept. / Office of the Administrator	No Survey was Conducted	Satisfactory	Very Satisfactory	Very Satisfactory	
	<i>Subtotal</i>		2%								
PROCESS	SO3 Ensure Continued Water Security Legacy Framework										
	SM 3	a. NCWSP <b>MWSS-CO's Proposal:</b> Move under SO 1	20%	Milestone	10%- Issuance of Bidding docs to Prequalified Bidder 5%-Issuance of Notice of Award 5%-signing of Loan Agreement	EPMD	Pre-Qualified Bidders Notified	Submitted proposed MOA to DPWH and Joint Special BAC	-	Signed Loan Agreement	Target Project Completion: 2023



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	Wt.	Formula	Rating System	Data Provider	Baseline		Targets		GCG COMMENT/ RECOMMENDATION		
					2015	2016 (Submitted)	2017	2018			
<b>INTERNAL PF</b>	b. BBWSP <b>MWSS-CO's Proposal:</b> Move under SO 1	20%	Percentage of construction work based on project timeline accomplished	(Actual/Target) x (Weight)	EPMD	Issuance of NOA	Approved Detailed Engineering Design	25.88% Physical Accomplishment of Construction Work	80% physical accomplishment	Request: Project Timeline	
	c. Angat Water Transmission Improvement Project (AWTIP) <b>MWSS-CO's Proposal:</b> Move under SO 1	20%	Percentage of construction work based on project timeline accomplished	(Actual/Target) x (Weight)	EPMD	Approved Bid Evaluation Report	Issued NOA and Approved Detailed Engineering Design	26.54% Physical Accomplishment of Construction Work	70% physical accomplishment	Request: Project Timeline	
	SM (new) Bigte-Novaliches Aqueduct No. 7	10%		All or Nothing	EPMD	N/A	N/A	N/A	Approved Feasibility Study	MWSS' Technical Assistance: Provision of Technical Data	
	<i>Subtotal</i>	70%									
<b>LEARNING AND GROWTH</b>	<b>SO4 Nurture a more efficient and effective workforce</b>										
	SM5	Percentage of Employees Meeting Required Competencies	5%	Milestone	All or Nothing	HRMD	Signed MOA with the CSC	Management-Approved Competency Framework	BOT-Approved Competency Model	Establish Baseline	<b>Strategic Initiative:</b> BOT -Approved Competency Based Recruitment and Selection Process
	SM (new)	Information Systems Strategic Plan (ISSP)	2%	MIS Unit operationalized	All or Nothing	Corporate Planning Dept. / Office of the Administrator	N/A	N/A	N/A	Design and Development of a Property Management System	-covers all MWSS' properties with GIS/GPS component
	SM6	ISO 9001:2015 Certification	5%	Milestone	2.5% - Training of staff on ISO 9001:2015 version  2.5% - 50% completion of Documentation of QMS	Corporate Planning Department	Comprehensive Review of QMS and Operations Manual (ISO 9001:2008)	ISO 9001-aligned QMS documents	Internal Quality Audit (IQA)	Training of staff on ISO 9001:2015 version and 50% completion of Documentation of QMS based on Reorganized Structure	2017 target: IQA based on ISO 9001:2008 Certification  <b>GCG Recommendation:</b> ISO 9001:2015 Certification of at least one core process
	<i>Subtotal</i>	12%									

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	SO5	Formula	Wt.	Rating System	Data Provider	Baseline		Targets		GCG COMMENT/ RECOMMENDATION	
						2015	2016 (Submitted)	2017	2018		
FINANCIAL	Ensure sound financial management										
	SM7	EBITDA	14%	Earnings before interest, tax, depreciation and amortization	(Actual/Target) x (Weight)	Finance Department	1,204.34 Million	809.8 Million	395 Million	500 Million	Request: Breakdown of 500 Million  SO5: already captures (i) Improve collection efficiency (ii) Create more income generating sources
			Subtotal	14%							
			TOTAL	100%							

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