

METROPOLITAN WATERWORKS AND SEWERAGE SYSTEM – CORPORATE OFFICE  
MONITORING REPORT OF PERFORMANCE TARGETS  
Q1 and Q2 2017

Objective / Measure	Formula	Weight	Rating System	Baseline 2016	Target 2017	Quarter Target	Q1 & Q2 2017			
							Actual	Accomplishment / Comments	Weight	
<b>SO1 Augment the Current Water Supply Capacity in Light of Increasing Demand</b>										
SOCIAL IMPACT	SM1 Water Supply Capacity	Total water capacity of all systems (MLD)	0%	Actual/Target x Weight	N.A.	N.A.	N.A.	N.A.	0%	
	<b>SO 2 Ensure Customer Satisfaction in MWSS Service Delivery</b>									
CUSTOMERS/ STAKEHOLDERS	SM 2 Stakeholders' Satisfaction Rating	Average / Overall satisfaction rating	5%	All or Nothing	Satisfactory	Very Satisfactory	N.A.	During TWG deliberations, target of VS satisfaction rating was not discussed by the GCG panel (please see attached signed copy of the TWG agreement). The purpose of the survey is to determine areas of improvement for MWSS in different aspects of public service. We do not have any control over the responses of respondents on this as the survey is largely based on perception.	0%	
	<b>Subtotal</b>		<b>5%</b>						<b>0%</b>	
<b>SO 3 Ensure Continued Water Security Legacy Framework</b>										
<b>Construction of Major Infrastructure Projects</b>										
INTERNAL PROCESS	SM 3	a. NCWSP	Milestone	0%	Actual / Target x Weight	Proposed MOA submitted to DPWH and Joint Special BAC	N.A.	While the NCWSP was considered only as a Strategic Initiative, there has been significant activity in this project from the time the NG direction changed from BOT to ODA procurement/project financing scheme. On the advice of NEDA, the MWSS submitted for China Funding the new estimated project cost (reduced from P18B to P10.8B), the scope and implementation arrangements; and submitted the evaluation documents for the project assessment necessary to commence the procurement process through limited Competitive Bidding among the Chinese Contractors recommended by the China Exim Bank.	0%	
		b. BBWSP	Percentage of construction work based on project timeline accomplished	35%	Actual / Target x Weight	Approved Detailed Engineering Design	25.88% Physical Accomplishment of Construction Work	NA	Target accomplishment for June per construction schedule is 6.63 vs actual accomplishment of 11.32%	15%
		c. Angat Water Transmission Improvement Project (AWTIP)	Percentage of construction work based on project timeline accomplished	30%	Actual / Target x Weight	Issuance of NOA and Approved Detailed Engineering Design	26.54% Physical Accomplishment of Construction Work	NA	Target construction accomplishment for June per construction schedule is 7.119% vs actual accomplishment of 14.16% .	15%

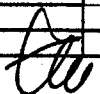
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INTERNAL PROCESS	SM 4	Review and evaluation of the Concessionaires' Capex Programs under its proposed Business Plan for 2018 to 2022	Milestone	10%	All or Nothing	N.A.	MWSS CO Submission of Evaluation Report and Recommendations to MWSS RO.	NA	The CO has been doing a propriety review of the business plans of the 2 concessionaires in the areas of new water source, sewerage and sanitation and Common Purpose Facility projects. The CO is due to submit to the RO its recommendations in mid-October 2017.	0%
	<b>Subtotal</b>			<b>75%</b>						<b>30%</b>
LEARNING AND GROWTH	<b>SO 4 Ensure a More Efficient Streamlined Workforce and Processes Ready</b>									
	SM 5	Competency Model	Milestone	5%	All or Nothing	Management-Approved Competency Framework	BOT-Approved Competency Model	NA	Management submitted to the MWSS Board of Trustees the Competency Model in December 2016. However, it was only in 28 June 2017 that the Model was approved under r Bd Resln # 2017-070-CO.	5%
	SM 6	ISO 9001:2015 Certification	Milestone	5%	All or Nothing	GQMC Confirmation of ISO 900- aligned QMS Documents (ISO 9001:2008)	Internal Quality Audit (IQA)	NA	We seek a renegotiation of this target due to the following: (1) our previous training is on version 2008. Our approved Quality Manual is based on this version. We are yet to get a training on requirements of version 9001:2015 of the IQA. (2) We are in the process of reorganization which will render our approved documented procedures (Quality Manual) obsolete.	0%
<b>Sub-total</b>			<b>10%</b>							<b>5%</b>
FINANCE	<b>SO 5 Sustained Robust Financial Condition</b>									
	SM 7	EBITDA	Earnings before interest, tax, depreciation and amortization	10%	Actual/Target x Weight	812.04 Million	395 Million	NA	EBITDA as EO June 2017 is 253.09	6%
	<b>Subtotal</b>			<b>10%</b>						<b>6%</b>
<b>TOTAL</b>			<b>100%</b>							<b>41.00%</b>

Submitted by:

**RONALD S. ABRIGO**  
 OIC, Office of the Senior Deputy Administrator

Endorsed by:

  
**PDDG REYNALDO V. VELASCO (Ret)**  
 Administrator

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