



Office of the President of the Philippines  
**GOVERNANCE COMMISSION**  
FOR GOVERNMENT OWNED OR CONTROLLED CORPORATIONS  
3F, Citibank Center, 8741 Paseo De Roxas, Makati City, Philippines 1226



**10 MARCH 2021**

**PDDG REYNALDO V. VELASCO (RET)**

*Administrator*

**METROPOLITAN WATERWORKS AND SEWERAGE SYSTEM (MWSS)**

4th Floor, Administration Building, MWSS Complex, 489 Katipunan Avenue  
Balara, Quezon City

### **ACKNOWLEDGEMENT RECEIPT**

LETTER **09 MARCH 2021**

DATE:

RE: **[E] LETTER FROM MWSS TO GCG RE SUBMISSION OF  
ITS 2020 ANNUAL SCORECARD AND 4Q PES 2020  
MONITORING REPORT**

The said document was officially received by the Governance Commission on 10 March 2021 and has been forwarded to the responsible GCG Officer for appropriate action.

To follow-up for further action on the document, you may contact us through telephone numbers (02) 5328-2030 or (02) 5318-1000. Please cite the GCG Document Management System (DMS) Barcode Number: **0-1155-10-03-2021-003623**.

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Received by:

\_\_\_\_\_  
Signature over Printed Name

\_\_\_\_\_  
Date and Time

**PRIVACY NOTICE:** Any or all personal data you provided will only be used to process your transaction with the GCG and for other compatible purposes. All collected data will be kept secure and confidential, unless otherwise authorized by law. They will be disposed of as soon as the purpose for their use has been achieved. Only aggregate or anonymized data shall be subject to further processing. We respect your rights under the Data Privacy Act. Should you wish to invoke any such rights in relation to our processing of your personal data, or have questions or clarifications relative to privacy and data protection, you may contact the GCG – Data Privacy Team at [privacy@gcg.gov.ph](mailto:privacy@gcg.gov.ph). You may lodge your complaint or submit an incident report form in the same email address.

**METROPOLITAN WATERWORKS & SEWERAGE SYSTEM- CORPORATE OFFICE**  
 CY 2020 4th Quarter Monitoring Report of Performance Targets as Recalibrated per GCG approval dated 26 January 2021

Objective/Measure	Formula	Weight	Rating System	Baseline		Targets	Accomplishments																				
				2018	2019	2020																					
<b>CUSTOMERS / STAKEHOLDERS SOCIAL IMPACT</b>																											
SO 1 Augment the Current Water Supply Capacity in Light of Increasing Demand																											
SM 1	Water Supply Capacity	Total water capacity of all systems (MLD)	10%	$(Actual/Target) \times Weight$	4,000 MLD	4400.66 MLD	4,469 MLD	183 MLD stand-by supply from new and rehabilitated deepwells had been developed, ready to be tapped to augment supply																			
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SO2 Ensure Customer Satisfaction in MWSS Service Delivery																											
Percentage of Satisfied Customers																											
SM 2	a) Water Concessionaire	Number of respondents which gave at least a Satisfactory rating/Total number of respondents	2.50%	$(Actual/Target) \times Weight$	100%	90%	90% satisfaction rating	Below is the result of the satisfaction survey by item cluster during the 2 survey seasons: Peak and Lean, which shows that 90% satisfaction rating was met.																			
	b) Water District		2.50%	0% = if less than 80%			90% satisfaction rating																				
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SO 3 Ensure Continued Water Security Legacy Framework																											
SM 3	New Centennial Water Supply Source Project (NCWS-KDP)	Milestone	10%	All or Nothing	Signed Loan Agreement	Management approved Detailed Eng'g Design	Management approved Detailed Engineering Design	In accordance with the 213 time extension granted to the contractor, the DED was submitted on 9 December 2020.																			
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After detailed and judicious review, the DED was deemed responsive to the project objectives and compliant to the provisions of the contract documents, particularly the Minimum Performance Standards and Specifications.																											
SM 4	Bulacan Bulk Water Supply Project (BBWSP)	Number of MOAs	10%	Actual/Target	96.23% physical accomplishment construction work	Timely completion of Stages 1 & 2	MOA with 7 Stage 3a Water Districts (WDs)	Negotiations with the 11 WDs took place between September to November 2020. OGCC contract review was secured on 3 December, and MWSS Board approval was secured 15 December 2020 through Resolution No. 2020-126-CO.																			
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SM 5	Angat Water Transmission Improvement Project (AWTIP)	Percentage of construction work based on project timeline accomplished	10%	Actual/Target	94.49% physical accomplishment construction work	95.59% physical accomplishment construction work	100% physical Accomplishment of Construction Work	Tunnel No. 4 was physically 100% complete on 15 June 2020 and was fully operational in 16 August 2020.																			
<b>INTERNAL PROCESS</b>																											

	Objective/Measure	Formula	Weight	Rating System	Baseline		Targets	Accomplishments
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SM 6	Construction of Aqueduct No. 7 (AQ7)	Milestone	10%	All or nothing	Approved Feasibility Study	Submission of documentary requirements by NEDA ICC	Issuance of Notice to Proceed	<p>ADB Loan effectiveness date: 20 November 2020.</p> <p>a) <u>Civil Works (design &amp; construction)</u>            Notice of Award (NOA): issued to China SHECB-BIDR-SXSY Consortium on 2 Dec 2020.</p> <p>Contract signing: 17 December 2020</p> <p>b) <u>Consultancy Services for Construction Supervision:</u>            NOA was issued to DOHWA Engineering Co., Ltd in association with Engineering and Development Corporation of the Philippines (EDCOP) on 03 December 2020. Contract was signed on 17 Dec 2020.</p> <p>Issuance of NTP did not materialize in view of IATF Advisory No. 46, prohibiting non-Filipino passengers from entering the Philippines from 30 Dec. 2020 to 15 January 2021 due to new Covid-19 strain.</p>
SM 7	Ipo Dam 3	Milestone	10%	All or nothing	NA	Approved Feasibility Study	Submission of Project evaluation documents to NEDA-ICC	<p>NEDA granted the Consultant a 4th-time extension moving the submission date of the FS as follows:            1. Draft Final Report – 15 September 2020 plus additional calendar days corresponding to the duration of prospective ECO/MECQ; and            2. Final Report – Two (2) weeks after receipt of comments of NEDA and MWSS on the draft FS.</p> <p>The draft FS was submitted on 30 September and the Final Report on 28 December 2020. With the Final FS submitted only in December 2020, instead of November 2019 as per the original contract, the significant schedule overrun had pushed back the requisite preparations leading to the submission of project evaluation to NEDA</p>

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<b>SO 4 Integrated Watershed Management System</b>																																												
SM 8	Reforestation of the Angat, Ipo, La Mesa watershed areas	No. of trees nurtured and planted	5%	Actual/Target	1,048 Million	1 Million trees planted	200,000 trees planted	<p><b>CY 2020 AMTC Accomplishment</b></p> <table border="1"> <thead> <tr> <th>Agency</th> <th>No. of Seedlings</th> <th>No. of Hectares</th> <th>Agency</th> <th>No. of Seedlings</th> <th>No. of Hectares</th> </tr> </thead> <tbody> <tr> <td>1 MWSS-CO</td> <td>30,119</td> <td>75</td> <td>6 DENR III</td> <td>459,304</td> <td>389.34</td> </tr> <tr> <td>2 Manila Water</td> <td>10,000</td> <td>25</td> <td>7 LGU – Gen Nskar</td> <td>15,619</td> <td>39</td> </tr> <tr> <td>3 Maynilad</td> <td>12,900</td> <td>28.8</td> <td>8 Bantay Kalikasan</td> <td>22,000</td> <td>55</td> </tr> <tr> <td>4 Luzon Clean Water</td> <td>500</td> <td>1.25</td> <td>9 WWF Phils.</td> <td>60,000</td> <td>150</td> </tr> <tr> <td>5 MWSS RO</td> <td>23,000</td> <td>57.5</td> <td><b>TOTAL</b></td> <td><b>633,442</b></td> <td><b>820.69</b></td> </tr> </tbody> </table> <p>Sub-Total <b>55%</b></p>	Agency	No. of Seedlings	No. of Hectares	Agency	No. of Seedlings	No. of Hectares	1 MWSS-CO	30,119	75	6 DENR III	459,304	389.34	2 Manila Water	10,000	25	7 LGU – Gen Nskar	15,619	39	3 Maynilad	12,900	28.8	8 Bantay Kalikasan	22,000	55	4 Luzon Clean Water	500	1.25	9 WWF Phils.	60,000	150	5 MWSS RO	23,000	57.5	<b>TOTAL</b>	<b>633,442</b>	<b>820.69</b>
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<b>SO5 Nurture a More Efficient and Effective Workforce</b>																																												
SM 9	Percentage of Employees meeting required competencies	Percentage increase from 2019 baseline on employees meeting the required competencies	5%	All or nothing		10% improvement from the 2018 baseline	Improvement from the 2019 baseline	<p>Competency assessment conducted in September 2020, indicates an 13.10% improvement from 2019 baseline.</p> <table border="1"> <thead> <tr> <th colspan="3">Competency Assessment</th> </tr> <tr> <th>Baseline</th> <th>Result</th> <th>%</th> </tr> </thead> <tbody> <tr> <td>2019</td> <td>2020</td> <td>Increase</td> </tr> <tr> <td>5.50%</td> <td>18.60%</td> <td>13.10%</td> </tr> </tbody> </table>	Competency Assessment			Baseline	Result	%	2019	2020	Increase	5.50%	18.60%	13.10%																								
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SM 10	Information Systems Strategic Plan (ISSP)	Number of systems fully developed	5%	Actual/Target		Design and development of FMIS, HRIS and DMS	(1) NITIF - full dev't. (2) AMIS - 33% completion of systems dev't. (3 out of 9 modules)	<p>NITIF: All components of the project were completed on 13 October 2020. Turnover and acceptance was finalized on 22 Dec 2020.</p> <p>AMIS: NTP was issued on 14 Dec 2020 with contract period of 180 CD and target completion date of 11 June 2021. Three (3) modules have been completed: System Administration, Category Management, and User count.</p>																																				
SM 11	ISO 9001:2015 Certification	Milestone	5%	All or nothing	ISO 9001: 2015 Certified	Passed Surveillance Audit	Passed Surveillance Audit	<p>On 12 January 2021, SOCOTEC Certification Philippines, Inc, conducted simultaneous remote audit sessions to check the continued compliance of the MWSS-CO's quality management system (QMS) with the ISO standard. The auditors recommended, on-the-spot, for certification maintenance MWSS-CO's QMS under ISO 9001:2015, without any non-compliance minor nor major. Attestation Certificate was issued on 2 February 2021.</p>																																				
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FINANCIAL	SO 6 Ensure Sound Financial Management								
	SM 12	EBITDA	Earnings before interest, tax, depreciation and amortization	5%	Actual/Target	P884.92	P546.69Million	P557.35M*	Actual is Php 805.81 Million per preliminary Statement of Comprehensive Income Report.
	SM 13	Settlement of NG Advances	Amount collected over loan balance	10%	Actual/Target	NA	Collection of full loan balance from concessionaires	P286,847,221.79	Php 293 Million was remitted to the Bureau of Treasury in February 2020.
			Sub-Total	15%					
		TOTAL	100%						


Submitted by:  


SUSANNE S. STA. MARIA  
 OIC, PPPRD

  
**ROMEO D. ABDEROS**  
 Deputy Administrator, Management Services Group

RECOMMENDING APPROVAL:

  
**RONALD S. ABRIGO**  
 Deputy Administrator, Innovation & Technology Group

  
**LEONCIO C. CLEOFAS, CES0 IV**  
 Deputy Administrator, Engineering & Technical Operations Group

APPROVED:

  
**PLTGEN REYNALDO V. VELASCO (Ret), Phd.**  
 Chairman, Board of Trustees and concurrent OIC Administrator