23 August 2017

MR. FRANKLIN J. DEMONTEVERDE
Chairman
MR. REYNALDO V. VELASCO
Administrator
METROPOLITAN WATERWORKS AND SEWERAGE SYSTEM
- CORPORATE OFFICE (MWSS-CO)
4/F Administration Bldg., MWSS Complex
489 Katipunan Ave., Quezon City

RE: TRANSMITTAL OF CY 2017 PERFORMANCE SCORECARD

Dear Chairman Demonteverde and Administrator Velasco,

This is to formally transmit the Charter Statement and Strategy Map (Annex A) and 2017 Performance Scorecard (Annex B) of MWSS-CO.

The MWSS-CO proposed Charter Statement, Strategy Map and Performance Scorecard submitted last 3 March 2017 were MODIFIED based on the discussions made during the technical working group (TWG) meeting held on 20 April 2017 and evaluation of revised documents submitted on 14 July 2017. The CY 2017 Charter Statement, Strategy Map and Performance Scorecard shall take effect IMMEDIATELY. MWSS-CO is hereby directed to submit the applicable Quarterly Monitoring Reports and upload the same in its website.

The Governance Commission takes this opportunity to remind MWSS-CO that pursuant to Item 3 of GCG Memorandum Circular (M.C.) No. 2017-02, GOCCs are required to submit the following (i) Charter Statement and Strategy Map, (ii) Proposed Performance Scorecard for CY 2018, (iii) Strategic Initiative Profile, (iv) Briefer; and (v) Corporate Operating Budget as submitted to the DBM, starting the first working day of July but not later than the last working day of August. To further provide GOCCs ample time to prepare, GOCCs are given a NON-EXTENDABLE deadline until the last working day of September 2017 to submit said requirements. GOCCs who fail to comply with the said deadline shall be deemed to have waived their opportunity to propose performance targets and measures, and the GCG shall accordingly complete the GOCC's Performance Scorecard based on its own assessment.

FOR YOUR INFORMATION AND GUIDANCE.

Very truly yours,

SAMUEL G. DAGPIN JR.
Chairman

MICHAEL P. CLORIBEL
Commissioner

MARI\'TES CRUZ-DORAL
Commissioner
VISION: By 2020, MWSS shall have achieved a sustainable water supply infrastructure and framework for Metro Manila and its other coverage areas.

MISSION

Core Values
- Integrity
- Quality
- Social Excellence

Core Values
- Integrity
- Quality
- Social Excellence

CORE VALUES

Results-Orientation
- Integrity
- Quality
- Social Excellence

STRATEGY MAP

METROPOLITAN WATERWORKS AND SEWERAGE SYSTEM - CORPORATE OFFICE

OFFICE

CORPORATE

MWSS

CORPORATE OFFICE

METROPOLITAN WATERWORKS AND SEWERAGE SYSTEM - CORPORATE OFFICE

STRATEGY MAP

FINANCIAL

LEARNING & GROWTH

INTERNAL PROCESSES

CUSTOMER SATISFACTION

SUSTAINED ROBUST FINANCIAL CONDITION

ACHIEVE A MORE EFFICIENT STREAMLINED WORKFORCE AND PROCESSES READY TO

ENSURE CONTINUOUS WATER SECURITY LEGACY

ENSURE CUSTOMER SATISFACTION IN MWSS

AUGMENT THE CURRENT WATER SUPPLY CAPACITY IN LIGHT OF INCREASING DEMAND

Innovate sustainable and efficient water systems and processes.

By 2020, MWSS shall have achieved a sustainable water supply infrastructure and framework for Metro Manila and its other coverage areas.

For Metro Manila and its suburban towns:
- Efficient, reliable, and affordable water supply
- Continuous, uninterrupted water service
- Safe, clean, and well-maintained water systems

For our employees:
- Robust and efficient water systems
- Safe, clean, and well-maintained water systems
- Robust, reliable, and affordable water supply

For our customers:
- Efficient, reliable, and affordable water supply
- Continuous, uninterrupted water service
- Safe, clean, and well-maintained water systems

For our shareholders:
- Robust and efficient water systems
- Continuous, uninterrupted water service
- Safe, clean, and well-maintained water systems

For our stakeholders:
- Efficient, reliable, and affordable water supply
- Continuous, uninterrupted water service
- Safe, clean, and well-maintained water systems

For the community:
- Efficient, reliable, and affordable water supply
- Continuous, uninterrupted water service
- Safe, clean, and well-maintained water systems

For the environment:
- Efficient, reliable, and affordable water supply
- Continuous, uninterrupted water service
- Safe, clean, and well-maintained water systems

For the economy:
- Efficient, reliable, and affordable water supply
- Continuous, uninterrupted water service
- Safe, clean, and well-maintained water systems

For the government:
- Efficient, reliable, and affordable water supply
- Continuous, uninterrupted water service
- Safe, clean, and well-maintained water systems

For society:
- Efficient, reliable, and affordable water supply
- Continuous, uninterrupted water service
- Safe, clean, and well-maintained water systems

For the future:
- Efficient, reliable, and affordable water supply
- Continuous, uninterrupted water service
- Safe, clean, and well-maintained water systems
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<th>Component</th>
<th>Objective/Measure</th>
<th>FY 2017</th>
<th>FY 2016</th>
<th>FY 2015</th>
<th>FY 2014</th>
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**METROPOLITAN WATERWORKS AND SEWERAGE SYSTEM - CORPORATE OFFICE**

**CY 2017 PERFORMANCE SCORING (ANNEX B)**
<table>
<thead>
<tr>
<th>Competency Model</th>
<th>Framework</th>
<th>Management</th>
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Ensure a More Efficient Streamlined Workforce and Processes Ready to Accomplish the Objectives of WSS Water Security Legacy

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<th>SO 4</th>
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<td>SM 4</td>
<td>2018 to 2022 Business Plan for WSS Water Security Legislation</td>
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<td>Review and Evaluation of the WSS Water Security Legislation</td>
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<td>SM 4</td>
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Performance Scorecard 2017

WSS-CO: 1203
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<th>%</th>
<th>TOTAL</th>
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<th>Subtotal</th>
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<td>395 Million</td>
<td>812.04 Million</td>
<td>112.04 Million</td>
<td>692.02 Million</td>
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<td>SM7</td>
<td>Sustained Robust Financial Condition</td>
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<td>%</td>
<td>10%</td>
<td>70%</td>
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Performance Scorecard 2017

MSS-CO 1303