

METROPOLITAN WATERWORKS AND SEWERAGE SYSTEM – CORPORATE OFFICE
MONITORING REPORT OF PERFORMANCE TARGETS
Q3 and Q4 2017

Objective / Measure		Formula	Weight	Rating System	Baseline 2016	Target 2017	Quarter Target	Q3 & Q4 2017 Actual Accomplishment / Comments	Weight	
SOCIAL IMPACT	SO1 Augment the Current Water Supply Capacity in Light of Increasing Demand									
	SM1	Water Supply Capacity	Total water capacity of all systems (MLD)	0%	Actual/Target x Weight	N.A.	N.A.	N.A.	N.A.	0%
CUSTOMERS/ STAKEHOLDER	SO 2 Ensure Customer Satisfaction in MWSS Service Delivery									
	SM 2	Stakeholders' Satisfaction Rating	Average / Overall satisfaction rating	5%	All or Nothing	Satisfactory	Very Satisfactory	N.A.	MWSS appealed the removal of this measure inasmuch as the third party survey was completed in 2016 and the final report by the UP-CIDS was only submitted in March 2017. Please consider also that the negotiation between MWSS and the GCG happened in August 2017. The MWSS has not included in its CY 2017 APP and COB the conduct of another survey.	0%
	Subtotal			5%						0%
INTERNAL PROCESS	SO 3 Ensure Continued Water Security Legacy Framework Construction of Major Infrastructure Projects									
	SM 3	a. NCWSP	Milestone	0%	Actual / Target x Weight	Proposed MOA submitted to DPWH and Joint Special BAC	-	N.A.	<p>–MWSS has commenced the procurement process and readied the bidding documents for Limited Competitive Bidding among the 3 contractors recommended by the Peoples' Republic of China, following RA 9184.</p> <p>–Started internal process of finalizing the required bidding documents for the project.</p> <p>–Conducted technical surveys (located at (1) km post 92 along Marikina-Infanta Highway in Sitio Kamagong, bgy Magsaysay, Infanta, Quezon (2) 13 kms road at Sitio Manggahan, Bgy. Laiban, Tanay, Rizal and (3) Bgy. Daraitan) for the construction of several access roads which are vital in securing LGU endorsements for the project.</p> <p>–Requested DPWH to finance the improvement of existing logging roads. In 29 October 2017, the DBM issued a Multi-Year Obligational Authority to DPWH for the construction of the access roads. The locally funded amounts authorized for the years 2018 and 2019 are P150M and P320M, respectively. These are both inclusive of civil works and right-of-way.</p>	NA
		b. BBWSP	Percentage of construction work based on project timeline accomplished	35%	Actual / Target x Weight	Approved Detailed Engineering Design	25.88% Physical Accomplishment of Construction Work	NA	Actual accomplishment is 28.34% as of 31 Oct, as of EO December it is 41.01%, or 16.01% more than the 25% target committed for the year	35%

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INTERNAL PROCESS	c. Angat Water Transmission Improvement Project (AWTIP)	Percentage of construction work based on project timeline accomplished	30%	Actual / Target x Weight	Issuance of NOA and Approved Detailed Engineering Design	26.54% Physical Accomplishment of Construction Work	NA Accomplishment is 23.69% which is 5.69% higher than the target commitment of 18%. Preparatory works such as site preparation and slope stabilization at the TBM entry point (at Bigte, downstream) have been substantially completed; the slope was found to be less stable as expected and additional works are required.	30%
	SM 4 Review and evaluation of the Concessionaires' Capex Programs under its proposed Business Plan for 2018 to 2022	Milestone	10%	All or Nothing	N.A.	MWSS CO Submission of Evaluation Report and Recommendations to MWSS RO.	The CO completed its propriety review of the business plans of the two (2) concessionaires in the areas of new water source, sewerage and sanitation and Common Purpose Facility projects.	10%
Subtotal		75%						
SO 4 Ensure a More Efficient Streamlined Workforce and Processes Ready								75%
LEARNING AND GROWTH	SM 5 Competency Model	Milestone	5%	All or Nothing	Management-Approved Competency Framework	BOT-Approved Competency Model	NA Management submitted to the MWSS Board of Trustees the Competency Model in December 2016. However, it was only in 28 June 2017 that the Model was approved under Bd Resn # 2017-070-CO and was submitted to the CSC.	5%
	SM 6 ISO 9001:2015 Certification	Milestone	5%	All or Nothing	GQMC Confirmation of ISO 9001-aligned QMS Documents (ISO 9001:2008)	Internal Quality Audit (IQA) based on ISO 9001:2008 Certification	NA ISO 9001 certification efforts are ongoing. We had posted the complete ISO 9001-aligned QMS documents in our Transparency Seal in compliance with the requirements of IATF MC 2017-01, including the results of the IQA and Minutes of Management Review Meeting. Said documents were duly approved by the Administrator/Head of Agency.	5%
Subtotal		10%						
SO 5 Sustained Robust Financial Condition								10%
FINANCE	SM 7 EBITDA	Earnings before interest, tax, depreciation and amortization	10%	Actual/Target x Weight	812.04 Million	395 Million	NA EBITDA as EO September 2017 is P407.82. We expect to exceed this target as we finalize our end of the year report.	10%
	Subtotal		10%					
TOTAL		100%						10%
								95%

Submitted by:


RONALD S. ABRIGO
 OIC, Office of the Senior Deputy Administrator

Approved by:


PDDG REYNALDO V. VELASCO (Ret)
 Administrator