VISION: By 2024, MWSS-CO shall be a world-class benchmarked agency for its water security program with technically competent personnel and infrastructure.

For its customers in Metro Manila and expansion area:
- Optimize and expand our water sources and secure their watersheds and facilities
- Provide equitable access to clean, potable and affordable water
- Expand the coverage of sewerage and sanitation services
- Ensure prudence and efficiency in the implementation of all our plans

CORE VALUES
Service Excellence
Quality
Integrity
Results-Orientation
Transparency

SOCIAL BENEFITS
ORGANIZATIONAL EXCELLENCE
OPERATIONAL EXCELLENCE